

## MESSAGE CONFIRMATION

FEB-21-2004 12:22 AM SAT

FAX NUMBER : 2152437525  
 NAME : ROBERT M. McDERMOTT

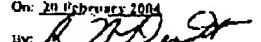
NAME/NUMBER : USPTO / 17038729306  
 PAGE : 9  
 START TIME : FEB-20-2004 11:17PM FRI  
 ELAPSED TIME : 02' 06"  
 MODE : STD ECM  
 RESULTS : [ O.K. ]

Appl. No. 09/597,196  
 Amendment and/or Response  
 Reply to Office action of 20 November 2003

Page 1 of 8

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Appl. No. : 09/597,196  
 Applicant(s) : Zimmerman  
 Filed : 6/20/2000  
 I.C./A.U. : 2141  
 Examiner : Daugh, April L.  
 Atty. Docket : US000127

CERTIFICATE OF MAILING OR TRANSMISSION	
I certify that this correspondence is being:	
<input checked="" type="checkbox"/> deposited with the U.S. Postal Service with sufficient postage as first-class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450	
<input type="checkbox"/> transmitted by facsimile to the U.S. Patent and Trademark Office at 703-872-9306	
On:	20 February 2004
by:	

Title: TOKEN-BASED PERSONALIZATION OF SMART APPLIANCES

AMENDMENT and/or RESPONSE under 37 C.F.R. § 1.111

Mail Stop Non-Fee Amendment  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir

In response to the non-final Office action of 20 November 2003, please amend the above referenced application as follows and reconsider the application in light of the following remarks.

This paper includes (each beginning on a separate sheet):

1. Amendments to the specification;
2. Amendments to the claims; and
3. Remarks / Discussion of issues.

RECEIVED  
CENTRAL FAX CENTER

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE FEB 23 2004

In re Application of Zimmerman  
Serial No.: 09/597,196  
Filed: 6/20/2000  
Title: TOKEN-BASED PERSONALIZATION OF SMART APPLIANCES

Atty. Docket No.: US000127  
Group Art Unit: 2141  
Examiner: Baugh, April L.

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

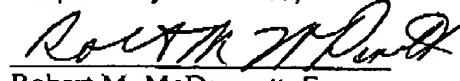
OFFICIAL

LACK OF RETURN-FACSIMILE RECEIPT

Sir:

The attached amendment was facsimile transmitted to 703-872-9306 for the above-referenced case on 20 February 2004, in response to an Office action dated 20 November 2003. However, a return-facsimile receipt has not yet been received.

Respectfully submitted,

  
Robert M. McDermott, Esq.  
Reg. No. 41,508  
804-493-0707

Copy  
of  
paper  
# 8

CERTIFICATE OF MAILING OR TRANSMISSION

It is hereby certified that, on the date shown below, this correspondence is being:  
 deposited with the United States Postal Service with sufficient postage as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.  
 transmitted by facsimile to the United States Patent and Trademark Office at 703-872-9306.

On 23 February 2004 By 